



Expectations at Template, Measure, and Installation

This checklist will help to ensure a smooth process for your countertops.

Any questions or explanation of this list can be discussed with the Project Manager. Our utmost priority is to be certain that you are happy with your countertops and the process goes as smooth and trouble free as possible. We try our best to communicate the process so that you, the customer, understand and can plan accordingly.

- The install date is determined and communicated only after the template is complete and all information is received and approved. This date is projected out from last information received and/or Change Order approvals. This includes sink and faucet specifications, slab nesting if required, cost changes after template and receiving slab/material from supplier. We do our best to confirm when we will receive materials from our distributor but in some cases, the materials are delayed. This delay may extend out your install date.
- Items to be mounted in the countertops MUST be on the job site prior to the date of the field template. All cutout information (including items such as sinks, faucets, soap pumps, hot/cold water dispensers, cook tops) must be at the job site prior to field template.
- All under-mount sinks must be at job site the day of the template/measure.
- Someone with the ability to make final decisions about selections such as the sink and faucet-hole location must be present at both measure and installation.
- At measure, please have all surfaces clear to aid in accurate templating/measuring.
- Cabinets must be level at time of installation. It is the responsibility of the customer to ensure cabinets are level. Countertops cannot be installed on cabinets that are out-of-level.
- "Out-of-level" cabinets cannot be determined until the existing countertops are removed. During installation, minor shimming can adjust for inconsistencies but if the cabinets are severely out of level, your countertop installation could be delayed.
- If the Colorado Slab & Tile Installer is removing existing countertops, please have all surfaces clear and all plumbing and electrical disconnected at point of tear-out/installation.
- Remove all cabinet drawers, utensils and other items from the base cabinets to prevent dust and debris contamination. This will help to reduce the amount of your final clean-up.
- Remove all fragile items from the work area. Colorado Slab & Tile is not responsible for any breakage of items left in the install area. This includes refrigerators or stoves left in place. All precautions will be taken by Colorado Slab & Tile to protect your property from damage.
- Installation of countertops is a construction process and residual dust should be expected. Colorado Slab & Tile takes precautions to keep dust down to a minimum, however, it will not be 100% dust free.
- Please plan a path that you would like the installer to use, keeping in mind that the path must be sufficient and the shortest route with heavy stone.
- Customer must have cooktop, sink, and, faucets on site at day of installation to confirm cutout dimensions and locations.
- Customer should plan to be without sink use for up to 2 days at time of install, (pending tear-out, countertop adjustments, and/or plumbing). Most countertop installations are complete within 4 hours but can be an all-day installation. It is imperative to wait 24 hours after the sink is mounted to hook-up the plumbing to allow for adhesive to cure between sink and countertop, if it is an under-mount sink. Colorado Slab & Tile does not mount drop-in sinks.

Signature: _____ Date: _____